



Attorney Docket: 10991148-1

#16
12/31/02
(N.E.)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of)	Art Unit: 2175
Q. CHEN ET AL.)	Examiner: WU, YICUN
Serial No.: 09/523,446)	
Filing Date Mar. 10, 2000)	
For: OLAP-Based Customer)	
Behavior Profiling)	
Method and System)	

Honorable Commissioner Of
Patents And Trademarks
Washington, DC 20231

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Technology Center 2100

RESPONSE TO FINAL OFFICE ACTION
DATED SEPTEMBER 10, 2002

In response to the Final Office Action dated September 10, 2002, please enter and consider the following remarks:

REMARKS

Claims 2-18, 20, 22-25, and 27-30 are currently pending in the present application. Reexamination and reconsideration of the application are respectfully requested.

Action Should Not Be Final

On page 2 of the Action, paragraph 6 cites a new reference Fawcett in response to claim amendments set forth in the previous amendment and response to 4/10/02